

## Conceptual Foundation of AIS

**System:** 2 or more interrelated components that interact to achieve a goal

**Goal conflict:** the subsystem's goals are inconsistent with the goals of another subsystem

**Goal Congruence:** where the subsystem achieves its goals while contributing to an organisation's overall goal.

**Information:** data that has been processed. It gives companies competitive advantage, but there can be overload, and without a proper goal in data collection or limitations on analysis overload can occur.

**Data:** facts that are collected, recorded, stored and processed by an information system.

**Value of information:** the benefit produced less the costs to obtain the information. This determines the effectiveness of information.

**Business process:** a set of related, coordinated and structured activities and tasks performed to achieve a specific organisational goal

Characteristics of useful information:

- Relevant
- Relative
- Complete
- Timely
- Understandable
- Verifiable
- Accountable.

Traditionally silo processing was used which kept each aspect of the business separate, but now there tends to be a central database.

**Transaction processing:** the process of capturing, processing, storing and producing information output from transaction data.

**Get give exchange:** transactions that occur many times

Business Processes/Transaction Cycles:

- Revenue cycle: selling goods for cash or the promise of it
- Expenditure cycle: purchasing inventory/new material
- Production/conversion cycle
- Human resource/payroll cycle
- Financing cycle

**Accounting information system:** a system that collects, records, stores and processes data to produce information for decision makers. The components are:

- Users
- Procedures and instructions
- Data
- Software
- IT infrastructure
- Internal controls and security measures

They add value through:

- Improving quality and reducing costs of products and services
- Improving efficiency
- Sharing knowledge
- Improving efficiency and effectiveness of supply chain

- Improving internal controls
- Improving decision making
- It safeguards the organisation