- 1. Discuss the need for financial planning service
 - → Define financial planning

Process of developing strategies to assist clients in managing financial affairs to meet life goals

- → Why is there a need for financial planning?
 - Aging population = retirement funding needed
 - Lack of expertise / time
 - More wealth and investment responsibilities
 - Complex regulatory systems
- 2. Discuss economic conditions and behavioural biases in financial planning
 - → List 3 economic variables and outline their impact on the market
 - Interest Rates
 - Impacts bonds VS shares market
 - ↑ interest rates = ↓ share price, ↑ cost of borrowing, ↓ cash available
 - Inflation Rates
 - ↑ inflation = ↑ cost of borrowing, ↓ capacity to save and invest
 ↑ interest rate = ↓ share price
 - Unemployment Rates
 - ↑ unemployment = ↓ consumption, ↑ savings
 - ↑ interest rates + bankruptcy
 - → What economic conditions are favourable for financial planning? Why?
 - ↓ interest rates, ↓ inflation
 - More cash available to invest and save
 - → What is the difference between Business and Market Cycle?
 - **Business Cycle:**examines the past + present, shows economic growth
 - Market Cycles:
 examines the future, shows changes expectations with regards to cash flow, risk + risk tolerance ----> how this influences prices

→ What factors can cause **share prices** to fall?

- ↑ interest rates
- ↑ inflation
- Economic outlook (expected to expand, they will increase)
- Political / economic shocks (act of terorrist, rising electricity costs)
- Changes in economic policy (may lead to changes in interest and inflation rates)
- Value of AUS dollar (increase makes products more expensive, less sales, lower share)

→ List 4 challenges involved when managing finances. What are they influenced by?

- Challenge 1: Economic & Market Fluctuations
 - Economic environment is cyclical in nature. Planners must be aware of its impact on the investment market. Must observe:
 - Economic variables / data / indicators: interest, unemployment, inflation
 - Business + Market Cycles

- Challenge 2: Central Bank & Government Actions

Monetary	 Central bank management of money supply interest rates Control over Inflation, consumption, growth
Fiscal	 Government adjusts spending and taxation Control over growth, business cycle, economic output

- Challenge 3: Behavioural Biases

- **Propensity to Save:** ↑ income = ↑ MPS

- Limited attention: focus on money grabbing assets

- **Overconfidence:** resulting in excessive trade

- **Disposition effect:** ride on loss, cut on profit

Challenge 4: Information & Media Attention

- Prices are reflected by news
- Media/press can influence investment decisions e.g. Bitcoin hype

→ How does a financial planner address these challenges? What is their role?

- Specialisation of labour + capital
- Information is updated, relevant, reliable
- Technical expertise to interpret, identify, implement

3. List the 6 steps of financial planning

- → What is the Financial Planning Process? List the 6 steps.
 - 1. Establish Goal
 - 2. Gather relevant data
 - 3. Analyse data + formulate strategy
 - 4. Prepare Statement of Advice (SOA)
 - 5. Implement plan
 - 6. Review + monitor
- → Where does information collection start?
 - Information collection starts at the "Fact Find"
 - Current situation
 - Financial Position
 - Goals and Objectives
 - Financial Literacy
 - Risk Profile Assessment
- → What are the 2 things risk profiling should consider?
 - Risk Tolerance ----> psychological attribute
 - Risk Capacity ----> financial attribute
- 4. Discuss the structure and historical development of the financial planning industry
 - → What are the 4 parts of the financial planning industry?
 - Client + Advisor
 - Financial Product Providers + Dealers
 - Professional association + Educators
 - Regulators
 - → What is the Wealth Managements Industry value chain?



→ What is a Dealer Service?

- The license that holds the Australia Financial Service Licence (AFSL) under which most advisors operate

→ What are the 3 Financial Planning Business Models?

Large Financial Institutions

- Wealth division, employs advisors
- Dealers: Westpac, CBA, NAB, ANZ

Medium Sized Companies

- Operated by service / product firms such as accounting firms, mortgage brokers
- Financial Wisdom, Crowe Horwath

Small Boutique

- More "independent"
- Less restrictive Approved Product Lists

5. Discuss the regulatory and licencing framework of the financial planning industry

→ What is the Financial Planning Association (FPA)?

- The first professional organization that is dedicated to financial planning. Has its own:
 - Ethical principles
 - Practise standards
 - Professional conduct rules.

→ List the 5 key roles of the FPA

- 1. Professional Representation
- 2. Advocacy
- 3. Setting Standards
- 4. Awarding Certifications
- 5. Professional Development

→ List the 8 FPA code of ethics principles

- Client First	- Professionalism
- Integrity	- Competence
- Objectivity	 Confidentiality
- Fairness	- Diligent

→ Difference between compliance and Ethics?

- **Compliance**: meeting minimum regulatory requirements
- Ethics: how to deliver the best outcome, supported and reflected by community values

→ What is Australian Securities and Investments Commission (ASIC)?

- The direct regulator of the financial advisory industry
- Chapter 7 Corporations Act: source of regulations in financial advice
 - Includes: securities, derivatives, superannuations, bonds, insurance
 - Excludes: health insurance, funeral bond, reinsurance

→ List 3 other relevant regulators and law

- APRA (Australian Prudential Regulation Authority)
 - Reduce risk in banking, insurance, superannuation sectors
- **ATO** (Australian Taxation Office)
 - Interpret and supervise taxation laws
- **ACCC** (Australian Competition and Consumer Commission)
 - Consumer protection eg. price collusion

→ List 4 Reviews and Reforms

Financial Services Reform Act 2001
 Forms part of Chapter 7 Corporations Act

- Ripoll Inquiry 2009

Product and advice failures

- Future Advice Bill Bowen Review 2012
 Conflict of interest driven by commission based remuneration
- Financial System Inquiry Murray Report 2014
 Lift entry standard of financial advisors of retail clients

→ What is the RG146?

- Minimum educational requirement needed to offer personal financial advice professionally
 - Tier 1: all financial products except those listed in Tier 2
 - **Tier 2:** general insurance, basic deposit products, non cash products