- E.g. Adidas ad for the All Blacks on YouTube, which was 5 seconds
- o Information quantity
 - Relates more to the total stimulus field
 - Information overload: consumer confronted with too much info, cannot attend to all
 - Everyone is different, no general rule about how much is too much

Individual factors

- Interests, needs etc will likely will influence how info is perceived
- *Perceptual vigilance*: consumers seeking out (exposing themselves) to information related to their needs/interests
- o Perceptual defence: decreased awareness to stimulus not related to needs/interests
- *Perceptual blocking:* screening out completely, if it threatens values/ beliefs

Situational factors

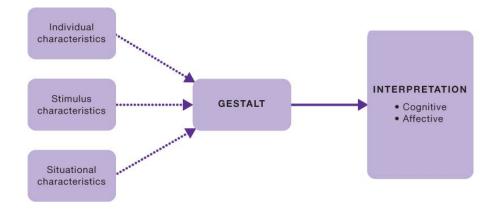
- Stimuli in the environment other than the focal point, as well as temporary characteristics of consumers that are influenced by the environment
- E.g. an overcrowded shopping centre will minimise the time consumers wish to spend there

• Non-focused attention (aka automatic monitoring)

- Stimuli may be attended to without deliberate/ conscious focus
- Hemispheric lateralisation: different activities take place in different parts of the brain
- o Subliminal messages: attended to by the consumer without their knowing
- Might not be effective, ethics are questionable, increasing public awareness/unrest

Interpretation: stage 3

- The assignment of meaning with stimuli that is attended
- The meaning created is a function of how info is organised/ categorised into patterns in the brain- aka 'Gestalt psychology'



- The entire message, including the context of it, influences perception
- Interpretation influences behaviour the most