MLL217 MISLEADING CONDUCT AND ECONOMIC TORTS

Contents

FALSE AND MISLEADING STATEMENTS	5
Other Common Law Torts Regulating False or Misleading Stateme	nts 5
Deceit	5
Injurious falsehood	6
Negligent misrepresentation	Error! Bookmark not defined.
Passing off	Error! Bookmark not defined.
MISLEADING CONDUCT UNDER THE ACL (s 18)	Error! Bookmark not defined.
Key Concepts Underpinning the Australian Consumer Law	Error! Bookmark not defined.
ACL s 18(1)	Error! Bookmark not defined.
PERSON / CORPORATION	Error! Bookmark not defined.
'IN TRADE OR COMMERCE'	Error! Bookmark not defined.
Nature of misleading or deceptive conduct	Error! Bookmark not defined.
Coverage of s 18	Error! Bookmark not defined.
Locus standi for breach of s 18	Error! Bookmark not defined.
The nature of the prohibition in s 18 of the ACL	Error! Bookmark not defined.
The 'target audience'	Error! Bookmark not defined.
Surrounding circumstances	Error! Bookmark not defined.
Causation	Error! Bookmark not defined.
Erroneous assumptions	Error! Bookmark not defined.
Confusion or uncertainty	Error! Bookmark not defined.
Evidence	Error! Bookmark not defined.
Exclusion and disclaimer clauses	Error! Bookmark not defined.
The hegemony of s 18	Error! Bookmark not defined.
CONDUCT WHICH MAY BE MISLEADING OR DECEPTIVE	Error! Bookmark not defined.
Contractual misrepresentations	Error! Bookmark not defined.
Non-disclosure / silence	Error! Bookmark not defined.
Puffery	Error! Bookmark not defined.
Literal truth	Error! Bookmark not defined.
Relaying third party information	Error! Bookmark not defined.
Future statements (s 4 ACL)	Error! Bookmark not defined.

Expressions of opinion	Error! Bookmark not defined.
Negligent advice	Error! Bookmark not defined.
Contractual promises	Error! Bookmark not defined.
Defamation	Error! Bookmark not defined.
Section 19 of the ACL	Error! Bookmark not defined.
ADVERTISING (contravention of s 18)	Error! Bookmark not defined.
Factors of advertisements	Error! Bookmark not defined.
The Target Audience	Error! Bookmark not defined.
The entirety of ad and the context	Error! Bookmark not defined.
Test for breach of s 18	Error! Bookmark not defined.
Nature of the transaction and the product involved	Error! Bookmark not defined.
False claims in advertisements	Error! Bookmark not defined.
Literal truth	Error! Bookmark not defined.
Similar business names	Error! Bookmark not defined.
Cyber-squatting: registration of domain names	Error! Bookmark not defined.
Similar product names	Error! Bookmark not defined.
Similar designs, 'get up', ad features	Error! Bookmark not defined.
Similar designs, get up, da reduces	
Character merchandising	
	Error! Bookmark not defined.
Character merchandising	Error! Bookmark not defined Error! Bookmark not defined.
Character merchandising Comparative advertising	Error! Bookmark not defined Error! Bookmark not defined Error! Bookmark not defined. S (contravention of Part 3-
Character merchandising Comparative advertising	Error! Bookmark not defined Error! Bookmark not defined Error! Bookmark not defined. S (contravention of Part 3-
Character merchandising Comparative advertising	Error! Bookmark not defined Error! Bookmark not defined Error! Bookmark not defined. S (contravention of Part 3 Error! Bookmark not defined.
Character merchandising	Error! Bookmark not defined. Error! Bookmark not defined. Error! Bookmark not defined. Contravention of Part 3- Error! Bookmark not defined. Error! Bookmark not defined.
Character merchandising	Error! Bookmark not defined. Error! Bookmark not defined. Contravention of Part 3- Error! Bookmark not defined. Error! Bookmark not defined. Error! Bookmark not defined. Error! Bookmark not defined.
Character merchandising	Error! Bookmark not defined. Error! Bookmark not defined. Contravention of Part 3- Error! Bookmark not defined.
Character merchandising	Error! Bookmark not defined Error! Bookmark not defined.
Character merchandising	Error! Bookmark not defined. Error! Bookmark not defined. Contravention of Part 3- Error! Bookmark not defined.
Character merchandising	Error! Bookmark not defined. Error! Bookmark not defined. Contravention of Part 3- Error! Bookmark not defined.
Character merchandising	Error! Bookmark not defined. Error! Bookmark not defined. Contravention of Part 3- Error! Bookmark not defined.
Character merchandising	Error! Bookmark not defined. Error! Bookmark not defined. Contravention of Part 3- Error! Bookmark not defined.
Character merchandising	Error! Bookmark not defined. Error! Bookmark not defined. Contravention of Part 3- Error! Bookmark not defined.
Character merchandising	Error! Bookmark not defined. Error! Bookmark not defined. Contravention of Part 3- Error! Bookmark not defined. Error! Bookmark not defined.

Section 34 – Mislead the public to any service	. Error! Bookmark not defined.
Section 47 – More than one displayed price (new)	. Error! Bookmark not defined.
Section 48 – Partial pricing	. Error! Bookmark not defined.
Section 38 – Information Provider's Defence	. Error! Bookmark not defined.
REMEDIES AVAILABLE FOR A CONTRAVENTION OF THE ACL	. Error! Bookmark not defined.
Remedies available to the ACL regulator	. Error! Bookmark not defined.
Criminal penalties	. Error! Bookmark not defined.
Civil Pecuniary Penalties	. Error! Bookmark not defined.
Injunctions: Section 232 of the ACL	. Error! Bookmark not defined.
Disclosure/Corrective Advertising and other non-punitive orders.	. Error! Bookmark not defined.
Punitive orders – Adverse publicity orders	. Error! Bookmark not defined.
Infringement Notices	. Error! Bookmark not defined.
Remedies available to private litigants	. Error! Bookmark not defined.
Civil Remedies (s 18/Part 3-1 ACL)	. Error! Bookmark not defined.
Damages: Section 236	. Error! Bookmark not defined.
Contributory negligence	. Error! Bookmark not defined.
Proportionate Liability: Part VIA	. Error! Bookmark not defined.
Other remedial remedies	. Error! Bookmark not defined.
Cost awards	. Error! Bookmark not defined.
Limitation of Actions	. Error! Bookmark not defined.
Vicarious and accessorial liability	. Error! Bookmark not defined.
'Vicarious' liability	. Error! Bookmark not defined.
Accessorial liability	. Error! Bookmark not defined.
MANUFACTURER'S LIABILITY FOR FAILURE TO COMPLY WITH CONSUM	IER GUARANTEES Error!
Bookmark not defined.	
Rationale for ACL product liability provisions	. Error! Bookmark not defined.
Consumer Guarantees – Part 3-2 of the ACL	. Error! Bookmark not defined.
Deficiencies of the tort of negligence	. Error! Bookmark not defined.
Limitations of Part 3-2 (preliminary matters)	. Error! Bookmark not defined.
Causes of Action against Manufacturers	. Error! Bookmark not defined.
Section 54: Guarantee as to acceptable quality	. Error! Bookmark not defined.
Section 56: Guarantee that goods match their description	. Error! Bookmark not defined.
Section 58: Guarantee as to the availability of repairs and spare p defined.	artsError! Bookmark not

	Section 59: Guarantees as to express warranties	. Error! Bookmark not defined.
	Remedies	. Error! Bookmark not defined.
	Contracting out of consumer guarantees (s 64)	. Error! Bookmark not defined.
LIAE	BILITY OF MANUFACTURERS FOR GOODS WITH A SAFETY DEFECT .	. Error! Bookmark not defined.
	Standing	. Error! Bookmark not defined.
	Causes of action (ss 138-141)	. Error! Bookmark not defined.
	Defendant bound by ACL	. Error! Bookmark not defined.
	'Manufacturer'	. Error! Bookmark not defined.
	'Goods'	. Error! Bookmark not defined.
	'In trade or commerce'	. Error! Bookmark not defined.
	Goods must 'have a defect'	. Error! Bookmark not defined.
	Causation	. Error! Bookmark not defined.
	Defences	. Error! Bookmark not defined.
	Limitations	. Error! Bookmark not defined.
	Merck Sharp & Dohme (Australia) Pty Ltd v Peterson [2011] FCAR defined.	C 128 Error! Bookmark not
OTH	HER TORTS PROTECTING ECONOMIC INTERESTS	. Error! Bookmark not defined.
R	ecovery in negligence for pure economic loss	. Error! Bookmark not defined.
	Economic loss consequential upon damage to property of Defendance Bookmark not defined.	dant or Third PartyError!
D	outy of care to prevent economic loss	. Error! Bookmark not defined.
L	iability for defective structures	. Error! Bookmark not defined.
Р	rivate v Commercial premises	. Error! Bookmark not defined.
Р	roportionate Liability	. Error! Bookmark not defined.
'E	Economic' Torts	. Error! Bookmark not defined.
	Interference with contractual relations	. Error! Bookmark not defined.
	Intimidation	. Error! Bookmark not defined.
	Conspiracy	. Error! Bookmark not defined.

FALSE AND MISI FADING STATEMENTS

Other Common Law Torts Regulating False or Misleading Statements

- Deceit
- Injurious falsehood
- Negligent misrepresentation
- Passing off

Deceit

Elements of the tort: Magill v Magill (2006)

- D made a false representation to the P;
- D made the statement fraudulently;
- D intended P to believe in and rely on the false representation;
- P was induced to rely on the representation; and
- P suffered damage.

Central requirement of fraud

- Onus is on P to prove fraud negligence (that is, a failure to take reasonable steps to verify the accuracy of the information) does not suffice
- P must establish that D knew the statement was false or had no belief in its truth, or was recklessly indifferent to its truth or falsity: Derry v Peek (1889)
- Where fraud is alleged, 'clear or cogent or strict proof is necessary'
 - Neat Holdings v Karajan Holdings; Sunland Waterfront (BVI) v Prudential Investments (No 2)

Interaction with s 18 of ACL

- Advantages of s 18:
 - Liability is strict; unnecessary to prove an intention to deceive or negligence
 - s 18 will apply in a broader range of circumstances where liability is sought to be imposed for 'mere silence'; i.e. a failure to disclose information
 - o Broader range of remedies in ACL
- Disadvantages of s 18:
 - Only applies where the conduct is 'in trade or commerce' doesn't apply to private transactions (have to use tort of deceit instead)
- Aggravated and exemplary damages not available: Musta v Astle Corp
- Contributory negligence reduces damages awarded for a contravention of s 18 (see s 236) but not for the common law tort of deceit: Standard Chartered Bank v Pakistan National Shipping Co (Nos 2 & 4)

Often easier to make out under ACL than under tort of deceit, however there are still advantages/disadvantages of both.

Interaction with Injurious Falsehood

- Deceit applies where the plaintiff is the person to whom the false rep was directed and who was induced to rely on the rep
- Injurious falsehood applies where the false rep is made to a *third party* who was induced to rely on the rep

Injurious falsehood

- An action on the case available where D has maliciously made to third parties a false representation concerning P's goods, business, profession or property that induces the third parties to act in reliance on the statement, causing loss to the plaintiff
- Available to all corporations regardless of size (in contrast to defamation), so renewed reliance on injurious falsehood

Interaction with defamation

- Injurious falsehood is often also defamatory/denigratory, but is not necessarily so
 - o See Ratcliffe v Evans
 - o Radio 2UE Sydney v Chesterton
 - Advantages of defamation over injurious falsehood?

Elements of injurious falsehood

- D makes a false statement about P's goods, business, profession or property
- D publishes the statement to a third party
- D makes the statement maliciously
- P suffers actual loss as a result of reliance by TP on the statement.
 - o Ratcliffe v Evans; Palmer Bruyn & Parker v Parsons; Radio 2UE Sydney v Chesterton

(a) A false statement about P's goods, business, profession or property

- Typical examples:
 - A) Statements by competitors designed to induce P's customers to take their business elsewhere: Swimsure (Laboratories) v McDonald
 - B) Statements by disgruntled customer/employee: Kaplan v Go Daddy Group
- Must injure a person's business, trade or professional reputation: Dye v Commonwealth

 Securities
- E.g. Comparative advertising

(b) Publication to a third party

- Eg. an advertisement on TV; online post; statements to customers; statements to distributors/stockists
 - Swimsure (Laboratories) v MCDonald

(c) Malice

- The statement must be made for a collateral or an improper purpose
- Knowledge of the falsity of the representation (or recklessness) invariably conclusive proof
 of malice

- o As to recklessness, see Seafolly v Madden [2012] FCA 1346
- As to negligence (not sufficient), see Orion Pet products v RSPCA the RSPCA staff believed in what they were saying, that what they were saying was true
- Contemporary authorities suggest that no material difference between test of malice for IF and for defamation
 - o Beechwood Homes (NSW) v Camenzuli [2010] NSDWSC 521 made in personal spite
 - o Born Brands v Nine Network Australia (No 6) [2013] NSWSC 1651

(d) Loss to P because of reliance by TP

- Must prove actual damage: Seafolly v Madden [2012] FCA 1346
 - though a probability of damage suffices to obtain an interim injunction: Swimsure (Laboratories) v MCDonald
- Examples of loss:
 - Loss of custom
 - Costs of corrective advertising
- Also, aggravated / exemplary damages are available

Interaction with s 18 of the ACL

- Injurious falsehood also often actionable under s 18 of the ACL, but can be problems with the 'in trade or commerce' requirement
 - o Dataflow Computer Services v Goodman; Orion Pet Products v RSPCA
- Advantage of s 18 over injurious falsehood?